



Surgical Care Affiliates Anti-Discrimination Policy



Treasure Valley Hospital:

- Complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.
- Does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Treasure Valley Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Charon Castanon, CNO, at 208-373-5132.

If you believe that you have been denied any of these services or discriminated against in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Charon Castanon, CNO
Treasure Valley Hospital
8800 W. Emerald Street
Boise, ID 83704
Office: 208-373-5132
TTY: 1-800-377-3529
Fax: 208-373-5035
Email: charon.castanon@scasurgery.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the following person is available to help you: Charon Castanon, CNO

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
TDD: 1-800-537-7697
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>